

Minutes of the Marion County ETSB Meeting
Village Garden
October 8th, 2025

Call to Order:

Chairman Lonnie McDanel called the meeting to order at 8:04am.

The following board members were present: Chairman Lonnie McDanel, Secretary/Treasurer Kyle Ambuehl, Vice Chairman Kevin Cripps, Sherri Barter, Mike Squibb, John Gaston, Terry Mulvany, and Tyler Rose.

Absent were Jeff Day, Chris Locke and Steve Rhritenour.

Visitors present were Recording Secretary Rick Nuxoll, Justin Draper, Scott Towler and Todd Boles

Public Comments: None

Approval of Minutes:

Motion by Barter, seconded by Rose to approve the minutes of the September 2025 meeting. Motion passed without opposition.

Financial Report:

Motion by Squibb, seconded by Mulvany to approve the September 2025 Financial Report and Bills as presented. Motion passed by roll call vote without opposition.

Reports and Communications:

No report from Chairman McDanel

No report from Vice Chairman Cripps

No report from Secretary/Treasurer Ambuehl

Coordinator Arenas presented the following report:

All workstations are installed and working.

20/20 – Still working on firewall updates at both locations. Windows 11 updates continue. Meetings with Spectrum and Clearwave about CPD internet updates. Proposals are Spectrum at \$500 per month and Clearwave at \$265 per month. Will have Jack review.

ID Networks – Working on changes on reports.

Rapid SOS – Will be on-site next week to work with Jack on Communicator.

PowerPhone – Correcting reports needed for CESSA.

GTSI – Waiting on GTSI to separate out MCSO charges from 911. Still working on recording intercoms and problems with CAD dump.

State admin call – No updates.

CESSA – CPD has been chosen to move forward.

Indoor mapping – GeoCom has completed work. Training taking place this week.

IPSTA – October 19-22. Supervisors have been asked to attend one day to be able to meet with vendors.

Old Business:

1. MCM Consulting – Work is almost complete. A live presentation is planned for Oct 29th. Details to follow.
2. Fire Policy – Final reading (See attached)

There was motion by Gaston and seconded by Mulvany to place new policy into effect. Motion passed by roll call vote without opposition.

New Business:

1. GovWorx / Nelson QA – The Board reviewed a cost comparison of GovWorx Comms Coach vs Nelson/Eventide Insights. (See Attached)

There was motion by Cripps and seconded by Rose to accept the quote for GovWorx at a total cost of \$52,835.75 for a 5-year contract. This is pending Stacey speaking with other users at the upcoming IPSTA conference. Motion passed by roll call vote without opposition.

Adjournment:

Motion by Cripps, seconded by Barter to adjourn at 8:38 am. Motion passed without opposition.

Next Regular Meeting:

Wednesday November 12th 8 am at Bonnie Cafe in Salem

3nd Reading

Report of Entrapment will require a Fire Department Response from all Agencies.

5-Minute Rule

It shall be the responsibility of the responding agency to notify dispatch within 5 minutes from the initial tone out, that they acknowledge the tone.

First Tone

5 Minutes Later— 2nd Tone re-tone responding agency and elevate to Full Still.

Note: Do not rush toning next department due to the fact some departments have store forwarding. Retoning too quickly can lock up the radios.

EXAMPLE:

INITIAL TONE: "Attention Fire, you are responding to a report of a single story dwelling structure fire at 123 Jones Ave. Cross street is 1st St. **** Dispatch, at 1100 hrs."

5 Minutes later if you do not receive an acknowledgement by **** Fire

2ND TONE: "Attention **** Fire, second tone, you are responding to the report of a single story structure fire at 123 Jones Ave. Cross street is 1st St. **** Dispatch, at 1104 hrs." Dispatch mutual aid from Full Still level. Note: If department has record playback (Iuka, Kinmundy, Patoka and Centralia Fire Protection District), skip 2nd tone.

Proposal Comparison: GovWorx CommsCoach vs. Nelson/Eventide Critical Insights AI

Marion County 9-1-1 | September 2025

1. Solution Overview

Primary Focus	Training + QA in one platform. Simulations + automated evaluations.	QA/QM + analytics suite integrated with NexLog DX recorders (AWS GovCloud).
Training	x/ Realisac call simulations; SOP-based scenarios; v/ Training templates	X No training simulations. Focuses on QA and analytics only.
QA/QM	x/ 100% review (calls, radio, CAD); Agency-defined criteria; v/ Dashboards & feedback	v/ Automated evaluations; APCO/NENA forms: •e/ Stress ratings & summaries.
Technology	Cloud SaaS platform with scenario library and evaluator dashboards.	Cloud SaaS (AWS GovCloud) with native NexLog DX integration.
Customization	Flexible: build custom scenarios. QA forms, and observation templates	Pre-built evaluation forms with some customization; limited training customization.

2. Pricing Summary (5-Year Projection)

Year 1	\$9,950	\$29,980 (includes setup)
Year 2	\$9,950	\$29,100
Year 3	\$10,447.50	\$29,100
Year 4	\$10,969.88	\$29,100
Year 5	\$11,518.37	\$29,100
5-year Total	\$52,835.75	\$146,380

3. Value Considerations

- CommsCoach Strengths: Training simulations + QA in one system. Lower cost (—1/3 of Eventide).
- Eventide Strengths: Recorder integration, stress analytics, strong QA automation.
- Limitations: CommsCoach not natively tied to recorders. Eventide lacks simulations, higher annual cost.

4. Decision Snapshot

- Training + Workforce Development: CommsCoach unmatched for simulation + evaluation.
- Analytics + Recorder Integration: Eventide Critical Insights AI excels with NexLog.
- Budget Impact: CommsCoach C] \$10k/year vs. Eventide C] \$29k/year.

